

RULES AND REGULATIONS OF THE SIVEP CUSTOMS CENTRE

Preamble

You are a Registered Customs Representative (RCR) and/or an employee of an RCR (hereinafter collectively referred to as 'RCR'). You require 24/7 access to Eurotunnel's Sivep Customs Centre (CDS) in order to facilitate your clients' procedures.

You are a freight carrier travelling from Folkestone via LeShuttle Freight (a service provided by Eurotunnel), a customer of LeShuttle Freight, and your vehicle has been instructed to proceed to the Eurotunnel CDS area (orange customs status).

You are a driver or passenger.

Eurotunnel, the operator of the Channel Tunnel, owns and manages the infrastructure in this zone. As such, and in order to ensure the safety and proper management of its site and infrastructure, Eurotunnel grants you access to the CDS, subject to compliance with the following conditions:

1. Access conditions for RDE vehicles

1.1 Requirements to be met and obligations

Access to the CDS by RDE vehicles requires the presentation of:

- A valid, personalised access badge.
- Personal Protective Equipment (PPE) for access to the inspection platforms.
- PPE consists of safety footwear and high-visibility clothing (a high-visibility vest complying with regulations and featuring the RDE's specific colours and markings, to be worn by your staff whilst on the CDS premises).
- This PPE is not provided by Eurotunnel. Eurotunnel issues the access badges. All RDE contractors and their employees working on site must comply with these access conditions and these Internal Regulations.

Workwear suitable for handling operations is required.

The access badge is personalised and issued to an individual for a period of one (1) year; it must not be lent to or used by any other person, including another RDE from the same company or organisation. Any loss of a badge must be reported immediately to Eurotunnel staff.

The RDE is responsible for ensuring that these Internal Regulations are communicated to and accepted by its employees, agents and subcontractors.

1.2 Duration

Access is authorised for a period of one (1) year, renewable in one (1) year periods. Upon expiry of each one (1) year period, and subject to fifteen (15) days' notice, the RDE must apply to Eurotunnel for renewal of their access rights.

1.3 Withdrawal or Refusal

In the event of misconduct, negligence, inappropriate or disrespectful behaviour towards other persons present at the CDS, a risk of disruption to the organisation, or failure to comply

with these Internal Regulations, Eurotunnel may refuse to issue a badge, prohibit access to the site and, where appropriate, proceed with the immediate withdrawal of the access badge.

The access badge is issued on a personal basis and must not under any circumstances be reused for any purpose other than that for which it was granted. In the event of a breach of this obligation, the RDE's access badge will be withdrawn immediately. Any RDE or RDE agent who leaves their post must return their badge within two calendar days.

In the event of withdrawal or refusal of access to the site, please note that it is possible to use the services of Eurotunnel Border Service (EBS) or to subcontract with RDEs resident in the CDS zone.

2. Safety and Security

All persons on site must comply with the safety, security and environmental rules in force on site and set out in Annex 3.

It is forbidden to take photographs of the CDS site, whether inside or outside the buildings.

2.1 Entry and Exit of RDE Personnel

Access to the site is via a single entrance and exit, through a gate, in accordance with the provisions set out in Appendix 3 (Gate 230 – 2900 Boulevard de l'Europe – Calais 62100). Only authorised persons holding a badge may enter. All passengers in a vehicle must scan their badge.

2.2 Traffic and Parking on the CDS Site

a. Access and traffic

Anyone on the CDS site undertakes to comply with the provisions of the Highway Code, the signage in the car park and any instructions that may be given by a Eurotunnel agent.

With regard to RDE vehicles and for security reasons at Gate 230 of the CDS, it is compulsory

to scan your badge and wait for the gate to open and close.

b. Parking

With regard to road hauliers, parking on the CDS site is strictly reserved for lorries that have crossed via the Channel Tunnel and are classified as 'orange' for customs purposes pending inspection. With regard to RDEs, parking on the CDS site is restricted to RDEs carrying out their duties. They must use the spaces allocated to them.

Eurotunnel reserves the right to charge for any parking that does not fall within these categories, in particular:

- Charging the haulier for any parking whilst the vehicle is in 'green' status.
- Charging the RDE for any trailer left in 'green' status.
- Charging the RDE for any parking of a vehicle carrying consigned goods for more than 10 days from the date notified by the authorities for the destruction of those goods.

c. Removal

Eurotunnel reserves the right to remove, at the carrier's or the RDE's expense, any vehicle and/or goods causing a nuisance such as odour, damage to the site, or parking for more than fifteen days. This list is not exhaustive.

3. Movement

Movement is permitted only within the areas strictly necessary for the performance of the task entrusted to the RDE by their client, and designated for this purpose by Eurotunnel. Outside these predefined areas and at the end of any assignment, non-resident RDEs are prohibited from moving within the CDS zone.

4. Access to buildings and facilities

4.1 Access to the CDS building and its facilities

- a. On arrival, the RDE must report to the reception desk to speak to an EBS agent to complete the necessary procedures and gain access to the counters and inspection platforms if required.
- b. The toilets, accessible from the drivers' area, are available for use by RDEs.
- c. The rules governing the equine centre are set out in Annex 4.

4.2 Access to platforms and associated logistical services

Access to the inspection platforms and logistical facilities is subject to authorisation by Eurotunnel staff.

Only Eurotunnel's logistics facilities may be used on site, and these will be operated by dedicated

Eurotunnel staff. These services are charged at the rate set out in the annex.

The RDE is prohibited from using any other logistical resources.

In the event of operations already underway and the immediate unavailability of equipment, the RDE may not hold Eurotunnel liable for any resulting delay.

5. Response time

As Eurotunnel offers its customers a service every 10 minutes during peak hours to avoid congestion in the car park, the RDE must be able to handle the formalities-checking process at the CDS site within a maximum of 15 minutes following the arrival of the lorry or load (notified to the RDE by the EBS Agent, for whom it is authorised).

Given that the CDS operates 24 hours a day, 7 days a week, the RDE must be contactable at all times and, to this end, must: - provide Eurotunnel with a list of its operational agents authorised to communicate with Eurotunnel staff, along with their contact details (email and telephone number), available 24 hours a day, 7 days a week; - update this list whenever there is a change (addition, removal or amendment) to any person and/or contact details; - provide its customers' registration numbers sufficiently in advance to enable Eurotunnel to contact them when the lorries arrive at the CDS; - set up an on-call service so that the RDE can be contacted at times when they are likely to need to intervene on site.

In the event of repeated non-compliance (three occurrences, whether consecutive or not, of failure to meet the response time and/or failure to provide a contact person who can be reached, within a three-month period), Eurotunnel reserves the right to withdraw access to the CDS site.

6. Services offered by Eurotunnel

The RDE may request Eurotunnel to provide operational and logistical support services. Eurotunnel can provide documentary and on-quay assistance at the CDS site. To this end, the RDE and Eurotunnel must enter into an RDE assistance contract. The RDE is solely responsible for completing the declaration formalities required by customs regulations and the sanitary and phytosanitary (SPS) formalities.

However, where no RDE assistance contract has been concluded between the RDE and Eurotunnel, the latter will not assist with any checks on the goods. Eurotunnel will contact the RDE. The RDE is required to attend the CDS to carry out the following services:

- Certificate of sample collection: The Service Provider shall sign, on behalf of the Client, the certificate of sample collection that may be required by the authorities, excluding samples taken as part of Intensified Official Controls (IOC). If the Client wishes to receive any of the samples taken by SIVEP, the Client shall inform the Service Provider. In this case, the Client shall bear the costs associated with the dispatch of the samples.
- Advance notice of refusal.
- Notification of rejection.
- Destination of rejected consignments – release of consignments.
- Notification of refusal of entry into the territory.
- Notification of release from detention
- Regulatory reminder.

The RDE is required to hand over the waybill, together with the customs clearance slip (green status).

The RDE must not ask Eurotunnel to hand over the documents to the driver once the 'ready for collection' status (green) has been confirmed.

6.1 Storage and consignment

Eurotunnel may store goods for which the RDE is responsible and which are subject to consignment in the CDS's refrigerators. The services provided by Eurotunnel are limited to the storage capacity of the CDS.

If no space is available, storage must take place in the trailers. To this end, Eurotunnel provides electrical connections in the car park at the rate set out in the price list in Annex 1.

The Customer and/or the RDE is required to collect their goods as soon as possible, particularly as storage charges are calculated on a sliding scale.

From the 60th day of storage onwards, Eurotunnel will no longer accept further instructions from the Customer and/or the RDE. Furthermore, Eurotunnel reserves the right to close the Customer's and/or the RDE's account, in particular where:

- The goods have not been collected.
- Storage charges have not been paid.

2.1 Presentation of goods

As part of the mandatory health checks involving the presentation of goods to the authorities, Eurotunnel offers a service for handling carcasses. Should this service not be provided by Eurotunnel, it may only be carried out by the RDE itself or by

a lorry driver under the strict supervision of an RDE. The wearing of protective equipment and compliance with safety instructions are mandatory.

6.2 Presentation of carcasses

As part of the mandatory health checks involving the presentation of goods to the authorities, Eurotunnel offers a carcass handling service for all lorries subject to this type of check. Where the presentation is not carried out by Eurotunnel, the handling of goods for presentation may only be carried out by an RDE or by a lorry driver under the direct supervision of the RDE, to the exclusion of any other person. Protective equipment is compulsory.

6.3 Destruction

Where the destruction of goods requires external intervention, the cleaning of the containers, as well as the cleaning of the loading bays and car park contaminated by the goods, will be invoiced.

Should the RDE not carry out the destruction, Eurotunnel will engage a subcontractor. The costs associated with this destruction will be re-invoiced to the RDE and subject to a surcharge.

7. Consolidation of goods

Where goods are consolidated within a single lorry, each RDE is required to inform Eurotunnel in advance so that the latter is aware of all the RDEs involved and the associated goods.

Failing this, Eurotunnel accepts no liability should the lorry be released without the goods in question having been cleared through customs.

8. Amendments

The rates are set out in the tariff schedule annexed to these Regulations. Eurotunnel reserves the right to amend the rates at any time, subject to 10 calendar days' notice. Similarly, Eurotunnel has the right to unilaterally amend the provisions of these Internal Regulations, subject to 10 calendar days' notice.

9. Invoicing

Each invoice is payable within thirty days of its date of issue. Any queries regarding invoices must be addressed to Eurotunnel within fifteen days of the invoice date; failing this, the amounts shown on the invoice will be deemed to have been accepted.

In the event of late payment, the Freight Operator shall be liable to pay interest on the amount due

at the statutory rate plus 10 percentage points from the expiry of the period stipulated above, without the need for formal notice. The Freight Operator shall also pay a fixed compensation fee for recovery costs, amounting to €40.

10. Liabilities and Exclusions

Any RDE, its agents, any driver or any carrier is liable for personal injury and any damage to movable or immovable property that they or their vehicle may cause, both to the facilities within the zone and to other vehicles and persons present. Any damage or incident occurring within the CDS zone must be reported immediately to the CDS site manager. In the event of damage, the RDE or the carrier must report it to their insurance company. Eurotunnel shall not be held liable in the event of theft or damage, or in the event of an assault taking place within the CDS area. Eurotunnel remains a third party to any contractual relationships that may exist between the RDE, the owner of the goods, the carrier and any other person with an interest in the goods. Under no circumstances shall Eurotunnel be held liable for any damage or loss caused, in particular, by access, refusal of access, withdrawal of a badge or any other incident occurring in connection with access to the CDS area.

Eurotunnel does not have custody of trailers present on the CDS site.

Eurotunnel will retain any document evidencing the release (green status) of the lorry by Customs for six months from the date of such release. Any claim made after this period will be time-barred. All agents of an RDE or a haulier undertake to provide their staff with a copy of the Internal Regulations.

11. Personal data

In accordance with the amended French Data Protection Act of 6 January 1978 and European Regulation No. 2016/679/EU of 27 April 2016, Eurotunnel has established a right of access, rectification and erasure in respect of personal data processed by Eurotunnel and any of its subcontractors to ensure the security of the site, manage incidents and comply with its legal obligation to collect connection data.

12. Governing law

These Terms and Conditions are governed by French law. Any dispute must, as a prerequisite to any legal action, be subject to an attempt at amicable resolution. In the absence of an agreement, the courts of Boulogne-sur-Mer shall have jurisdiction.

13. Contact

a. Enquiries, Incident Reports, Lost Badges or Disputes: Eurotunnel – the site operator

Telephone: 03 21 00 44 61

Email: ebso@eurotunnel.com

b. Access to personal data: Eurotunnel, Legal Department, Operational Headquarters, PO Box 69, 62904 Coquelles Cedex.

dpo@getlinkgroup.com

14. Appendices to these Internal Regulations

Appendix 1 – Tariff schedule

Appendix 2 – Map of the CDS zone

Appendix 3 – Health and Safety Rules

Appendix 4 – Equestrian Centre Regulations

Company:

Surname, First Name:

Position:

Date:

Signature:

APPENDIX 1 – FEE SCHEDULE

TARIFICATION DES EQUIPEMENTS ET DES PRESTATIONS DU CENTRE DOUANE SIVEP TUNNEL
Applicable à partir du 01/08/2026

Représentation de la marchandise à quai par EBS commis* <i>(participation aux contrôles scellés, contrôles d'identité ou physique Douane ou SIVEP des marchandises)</i>	29 € HT / 30 min <i>(toute 1/2 heure entamée sera facturée)</i>
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TARIFICATION GESTIONNAIRE D'INFRASTRUCTURE

Mise à disposition du quai pour inspection <i>(cela concerne les contrôles scellés, contrôles d'identité, contrôles physiques)</i>	22 € HT / unité de transport
Mise à disposition d'un cariste et d'un transpalette ou d'un chariot élévateur - sécurisation de la zone des quais - remplacement palette et/ou re-palettisation filmage <i>(cela concerne exclusivement le contrôle physique et se cumule avec la mise à quai d'un camion pour inspection)</i>	30 € HT / 30 min <i>(toute 1/2 heure entamée sera facturée)</i>
Stockage de marchandises consignées dans les frigos au CDS <i>Par jour calendaire / par palette en stockage froid positif ou négatif ou ambiant (peu importe que la palette soit pleine ou pas)</i>	Du 1^{er} au 5^{ème} jour : non facturé
	Du 6^{ème} au 20^{ème} jour : 41€ HT
	Du 21^{ème} au 40^{ème} jour : 55 € HT
	Du 41^{ème} au 60^{ème} jour : 73 € HT
	A compter du 61^{ème} jour : 120 € HT
Alimentation électrique remorque frigo consignée	26 € HT par demi-journée (12 heures) <i>(toute 1/2 journée entamée sera facturée)</i>
Remorque consignée par les autorités au-delà de 10 jours de présence sur le parking et non branchée	15 € HT par demi-journée (12 heures) <i>(toute 1/2 journée entamée sera facturée)</i>

TARIFICATION EN CAS DE MANIPULATION CARCASSES

Manipulation de carcasses en cas de contrôle <i>La manipulation s'effectue sur demande et sous les instructions du représentant de la marchandise.</i>	69 € HT par intervention
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TARIFICATION EN CAS DE DESTRUCTION DE MARCHANDISE

Nettoyage des bacs	30 € HT par bac
Nettoyage des quais, du parking (infectés par la marchandise)	50 € HT par intervention
En cas de destruction, opérations nécessitant l'intervention d'un prestataire externe	Coût réel sur facture + 20% frais de gestion

TARIFICATION DES SERVICES STATION EQUINE

Hébergement par jour et par équidé <i>(sous la responsabilité du propriétaire, mise à disposition copeaux et/ou foin)</i>	155 € HT
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* Contrat d'assistance au RDE (avec mandat de représentation)

APPENDIX 2 – MAP OF THE CDS AREA





APPENDIX 3 – SAFETY AND SECURITY RULES

Dans l'ensemble du CDS le port du badge est obligatoire, celui-ci doit être apparent en permanence.

En cas d'évacuation, chaque responsable de zone (Douanes, SIVEP, RDE) doit :

- Revêtir la chasuble « chargé d'évacuation »
- Guider les personnes vers les points de rassemblement
- Fermer la marche
- S'assurer que sa zone de responsabilité est évacuée
- Confirmer à l'EBSO que toutes les zones sont évacuées

Les portes des bureaux occupés ne doivent pas être verrouillées, celles des bureaux non occupés restent verrouillées.

Utilisation de la commande d'ouverture d'urgence des portes :



Seul l'EBSO peut, après confirmation des secours le cas échéant, autoriser le personnel à réintégrer le CDS.



Le port des EPI pour toute personne présente dans la zone des quais de déchargement est obligatoire (chaussure de sécurité, veste haute visibilité).

Pendant l'intervention du cariste (déchargement / chargement d'un véhicule), les personnes présentes doivent se positionner à un endroit sécuritaire et ne pas se tenir à proximité du chariot élévateur et / ou du transpalette.

Distribution and Display: from / / to / /

Author:
FABRICE VERMELLE

Date: 12/11/2025

Approved by:
GREGORY LEHAIRE

Date: 12 November 2025

APPENDIX 4 – REGULATIONS OF THE EQUINE INSPECTION STATION – SIVEP CUSTOMS CENTRE (CDS)

By entering the equine inspection centre, Users agree to accept these Regulations without restriction or reservation. The Regulations are displayed at the entrance to the equine inspection centre, provided to Users on request, and available on the website www.eurotunnel.com.

Only the French version of the Regulations shall be deemed authentic (the English version is provided for information purposes only).

Article 1 – DEFINITIONS

'Clinic': the G5 equine veterinary clinic located in Autingues, duly authorised to receive equines and/or carry out procedures within the SIE, at the request of the SIVEP.

'SDR' means the Special Drawing Right as defined from time to time by the International Monetary Fund.

'Eurotunnel': the joint venture comprising France-Manche SA and The Channel Tunnel Group Ltd.

'Regulations': these regulations governing the equine inspection station situated within the CDS zone.

"SIE": the equine inspection station situated in the CDS area, Coquelles Terminal.

"Site": the land held or controlled by Eurotunnel in the United Kingdom and/or France pursuant to the four-party concession agreement dated 14 March 1986, which remains in force until 2086.

"SIVEP": the Veterinary and Phytosanitary Inspection Service at the borders.

"User(s)": the party involved in the loading, the owners of the equines, their representative(s), the companies responsible for transporting the equines and/or any other person involved in their transport.

"Vehicle" means any vehicle transporting the equine animal(s).

Article 2 – ROLE OF EUROTUNNEL, SIVEP AND THE CLINIC

a. Eurotunnel is the operator of the SIE and makes its infrastructure available for the purposes of border health checks. It is a third party to the legal relationship between, on the one hand, the Clinic and the Users, and, on the other hand, SIVEP and the Users.

b. SIVEP carries out checks on equines in accordance with the regulations in force. SIVEP is responsible for the systematic checking of equines entering the EU territory. SIVEP is responsible for the conduct of these checks and is solely authorised to authorise or refuse the entry of an equine into the EU territory.

c. If the equine's condition justifies it under the regulations, SIVEP may:

- Direct the person concerned to the loading area and the equines to the Clinic solely during inspections for the following services: medical or surgical treatment of the equines if their condition so requires; the carrying out of any examinations, samples and treatment (as specified below) that cannot be performed within the SIE;

- Instruct the Clinic to come to the SIE to carry out the following services: examinations and sample collection to assess the clinical condition of the equines, and the provision of veterinary care necessitated by the clinical condition of the equines (and which can be carried out within the SIE).

d. The Clinic is responsible for all veterinary procedures, samples and treatment provided to the equines. It shall ensure the storage and transport of samples to the relevant analytical laboratories.

e. The general terms and conditions governing the operation of the Clinic's veterinary care facility are available on request from the Clinic.

Article 3 – HANDLING, MOVEMENT AND TEMPORARY ACCOMMODATION

a. Any equine present within the SIE must be accompanied by the User.

b. Temporary accommodation may be required for the following reasons (non-exhaustive list): lack of the necessary documents, quarantine prior to transfer, the equine's state of health, etc. The User must remain within the SIE and accompany the equine for the entire duration of the temporary accommodation.

c. During this accommodation and for any movement within the Site, the equine remains in the User's legal custody. The User is therefore liable for any damage caused to or by the equines. The equine will be fed by and under the responsibility of the User, on the understanding that Eurotunnel will provide water, dust-free baled hay and dust-free wood shavings.

d. All movements and handling of the equines within the SIE premises are carried out under the User's sole responsibility. The User undertakes to comply with all instructions given by SIVEP, Eurotunnel or the Clinic.

e. In any event, the equine may not be accommodated for more than forty-eight (48) hours.

f. The transport of equines within and outside the Site is at the User's expense and under the User's responsibility.

Article 4 – MOVEMENT WITHIN THE SITE

The User may access the various buildings within the CDS area made available to them (in particular the toilet facilities). The User must ensure their proper

use, particularly with regard to safety, security and the environment, in accordance with applicable laws and regulations.

Article 5 – HAZARDOUS GOODS

a. It is prohibited to spill or allow the discharge of oily, flammable or corrosive liquids within the SIE premises. In the event of an accidental spill, and once the incident has been noted by Eurotunnel staff or agents, any costs incurred for cleaning and restoration shall be borne by the person concerned.

b. Vehicles carrying hazardous materials are not permitted in the SIE car park.

Article 6 – LIABILITY

a. The User is liable for any personal injury and any damage to property or buildings that the equines or the User may cause, both to SIE's facilities and to other equines and persons present. Similarly, the User is liable for any accidents or damage that the equines may suffer. The User is solely liable for the incidents mentioned above. Any accident, incident or damage occurring on SIE premises must be reported immediately to Eurotunnel staff present on site.

b. It is reminded that the User must have taken out and maintain a valid insurance policy designed to cover the financial consequences of damage of any kind caused to the equines or by the equines to third parties or to Eurotunnel.

c. Eurotunnel shall not be held liable for decisions by SIVEP to refuse or authorise the consignment in the context of health checks, or for treatment provided by the Clinic. Nor is it liable for any damage caused by or to equines, with the exception of damage suffered by the equines as a result of gross negligence on the part of Eurotunnel in the maintenance of the SIE.

In any event, Eurotunnel's total liability for incidents entirely unrelated to the transport and occurring at the SIE is limited to 70,000 SDRs per vehicle, regardless of the nature of the damage, the basis of the claim (contractual or tortious) and regardless of the number of claimants and/or claims.

d. Eurotunnel's liability for events solely related to transport or occurring during transport is set out in the General Conditions of Carriage.

e. Nothing in these Regulations excludes or limits Eurotunnel's liability in respect of:

- death or personal injury attributable to Eurotunnel's negligence;
- fraud or fraudulent misrepresentation on the part of Eurotunnel; or
- any liability that cannot be lawfully excluded or limited.

f. Disruptive behaviour and incivility towards Eurotunnel staff or agents and/or other Users are prohibited. In the event of any such disruptive behaviour or incivility being observed, Eurotunnel

reserves the right to require the User to leave the CDS building(s) and/or the SIE, and, where appropriate, to take legal action.

Article 6A – OPERATIONAL ARRANGEMENTS RELATING TO ACCOMMODATION

Where one or more equines are to be accommodated, the RDE must inform Eurotunnel, which will be responsible for providing hay, wood shavings and stable equipment.

Dust-free baled hay, dust-free wood shavings and stable equipment are stored in the equine facility, kept under lock and key, and under the responsibility of Eurotunnel.

Article 7 – RATES AND PAYMENT

a. The admission fee (covering cleaning and disinfection costs) is payable by the User to Eurotunnel.

b. The cost of the temporary accommodation service, payable by the User to Eurotunnel, is as follows: one hundred and fifty-five euros excluding VAT (€155 excl. VAT) per day.

c. The SIVEP health fee is payable by the User and must be settled with Customs.

d. The cost of transporting the equines, as well as all procedures, samples taken and treatment provided, shall be borne by the User.

e. Veterinary care is invoiced by the Clinic directly to Users; Eurotunnel is a third party to the contractual relationship between the Clinic and the Users.

Article 8 – PERSONAL DATA

In accordance with the amended French Data Protection Act of 6 January 1978 and European Regulation No. 2016/679/EU of 27 April 2016, the User has the right to access, rectify and erase personal data concerning them and processed by Eurotunnel and any of its data processors to ensure the security of the SIE, to manage incidents (in particular payment-related incidents) and to comply with its legal obligation to collect connection data.

Article 9 – GOVERNING LAW

These Terms and Conditions are governed by French law. Any dispute must, as a matter of priority and prior to any legal action, be resolved amicably. **In the absence of an agreement, the courts of Boulogne-sur-Mer shall have jurisdiction.**

Article 10 – OPENING HOURS AND CONTACT DETAILS

a. Please note that the SIE's opening hours are determined by SIVEP and are as follows: 8.30 am–6.00 pm CET, 7 days a week. Entry is not permitted outside these hours or without a prior appointment with SIVEP; appointments must be arranged with



Eurotunnel's services at the time of booking transport.

b. Information regarding the SIE: ebso@eurotunnel.com.

c. Access to personal data: Eurotunnel, Legal Department, Operations Headquarters, PO Box 69, 62904 Coquelles Cedex, legal@eurotunnel.com.

d. Reporting accidents, incidents, damage or disputes: ebso@eurotunnel.com.