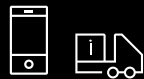
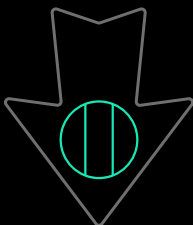


# Calais → Folkestone



travel updates



LeShuttle  
FREIGHT VILLAGE



## Border controls

Present your passport  
and ETA to the Border agent



travel updates

## Boarding

Wait for the minibus to the Club Car.  
Remember the bus number.



## On board

Relax with a coffee for 35 min  
Check the screen  
for customs status



✓ customs status

✓ BUS number

## Unloading

Reboard the same bus number  
to return to your vehicle



## Pit stop

Turn off engine for security  
and dog inspection  
Show passport and customs docs  
for scanning and vehicle matching

## Check in

Use the touchscreen to confirm your plate number  
Collect your transport ticket



## Allocation

Follow the lane indicated by the agent



## Pause before departure

Scan your ticket for LeShuttle Freight Club  
loyalty points  
Check the latest travel updates  
Take a break and use the toilets

## Crossing



## Arrival



## Customs

Orange status only

Go to Sevington for inspection

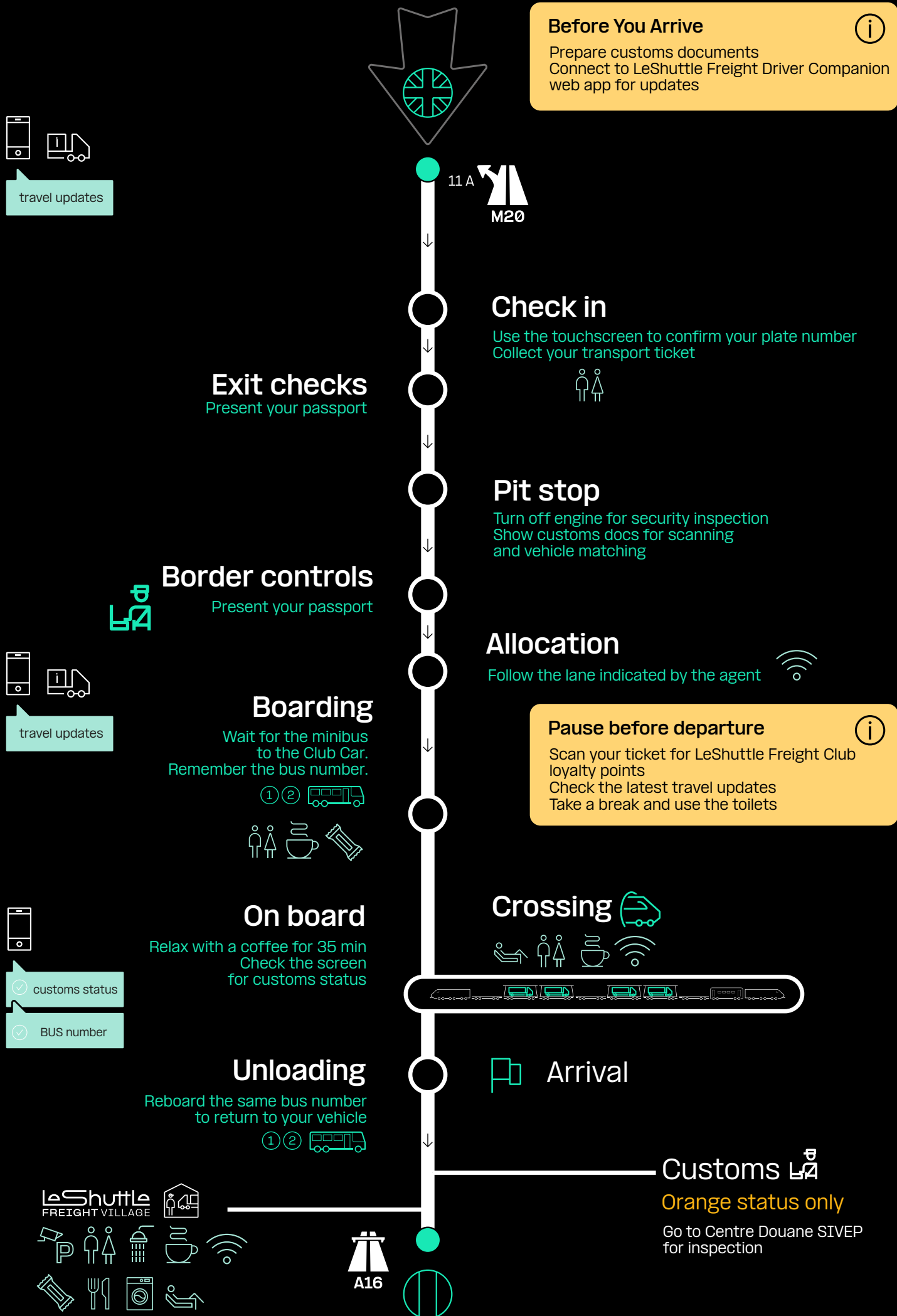


### Before You Arrive

Prepare customs documents  
Connect to LeShuttle Freight Driver Companion  
web app for updates  
Stop at LeShuttle Freight Village



# Folkestone → Calais



# Important safety information

## Before your arrival

- Max 3 people per vehicle
- No children under 12
- No pets
- Check vehicle size & dimensions
- No gas or electric vehicles
- Max weight: 44 tonnes
- Secure fuel cap & tarpaulin
- Dangerous Goods documents required

## Before exiting the cab

- Switch off electric & fridge units
- Lower aerials/antennas
- Close windows, open curtains



## On board

- Listen carefully to the safety instructions
- Kindly keep noise to a minimum and respect those around you.

# Documents I need to travel

## Individuals

- Passport required
- ETA needed for non-British/Irish nationals travelling from France to the UK

## Goods

- GMR + ELO or Border Pass
- Carnet ATA: present for stamping at the border
- Plant/animal-origin goods: sanitary documents required

**LeShuttle**  
FREIGHT CLUB

Cross weekly or daily – now earn more on your journeys. Earn points every crossing and enjoy the perks!

**Free to join**  
**Points every trip**  
**Redeem for great rewards**

Sign up today and start collecting!

[driver.leshuttlefreight.com](https://driver.leshuttlefreight.com)

**LeShuttle**  
FREIGHT VILLAGE

Visit our LeShuttle Freight Village truck park in Calais – a safe, secure spot to relax before boarding or continuing your journey.

Enjoy toilets, **free** Wi-Fi, **free** showers, **free** hot drinks, laundry, and food services.

[leshuttlefreightvillage.com](https://leshuttlefreightvillage.com)

**LeShuttle**  
FREIGHT

### Need help?

Our Freight Team is here for you, Monday to Friday, 09:00 to 17:30

[leshuttlefreight.com](https://leshuttlefreight.com)